

REGULATION OF MINISTER OF COMMUNICATIONS AND INFORMATICS
OF THE REPUBLIC OF INDONESIA

NUMBER 21 OF 2017

ON

THE SECOND AMENDMENT TO REGULATION OF MINISTER OF COMMUNICATIONS AND INFORMATICS NUMBER 12 OF 2016 ON REGISTRATION OF TELECOMMUNICATIONS SERVICE SUBSCRIBERS

BY THE GRACE OF THE ONE AND ALMIGHTY GOD

MINISTER OF COMMUNICATIONS AND INFORMATICS
OF THE REPUBLIC OF INDONESIA,

- Considering
- a. that to improve the protection of personal information and to provide security and convenience for the public, it is deemed necessary to amend several provisions in Regulation of Minister of Communications and Informatics Number 12 of 2016 on Registration of Telecommunications Service Subscribers as amended by Regulation of Minister of Communications and Informatics Number 14 of 2017 on Amendment to Regulation of Minister of Communications and Informatics Number 12 of 2016 on Registration of Telecommunications Service Subscribers;
 - b. that based on the considerations as referred to in letter a, it is necessary to establish Regulation of Minister of Communications and Informatics on the Second Amendment to Regulation of Minister of Communications and Informatics Number 12 of 2016 on Registration of Telecommunications Service Subscribers;
- Noting
- 1. Law Number 36 of 1999 on Telecommunications (State Gazette of the Republic of Indonesia Year 1999 Number 154, Supplement to State Gazette of the Republic of Indonesia Number 3881);

2. Law Number 23 of 2006 on Population Administration (State Gazette of the Republic of Indonesia Year 2006 Number 124, Supplement to State Gazette of the Republic of Indonesia Number 4674) as amended by Law Number 24 of 2013 on Amendment to Law Number 23 of 2006 on Population Administration (State Gazette of the Republic of Indonesia Year 2013 Number 232, Supplement to State Gazette of the Republic of Indonesia Number 5475);
3. Law Number 39 of 2008 on State Ministry (State Gazette of the Republic of Indonesia Year 2008 Number 166, Supplement to State Gazette of the Republic of Indonesia Number 4916);
4. Law Number 30 of 2014 on Government Administration (State Gazette of the Republic of Indonesia Year 2014 Number 292, Supplement to State Gazette of the Republic of Indonesia Number 5601);
5. Government Regulation Number 52 of 2000 on Telecommunications Operations (State Gazette of the Republic of Indonesia Year 2000 Number 107, Supplement to State Gazette of the Republic of Indonesia Number 3980);
6. Presidential Regulation Number 7 of 2015 on State Ministry Organization (State Gazette of the Republic of Indonesia Year 2015 Number 8);
7. Presidential Regulation Number 54 of 2015 on Ministry of Communications and Informatics (State Gazette of the Republic of Indonesia Year 2015 Number 96);
8. Regulation of Minister of Communications and Informatics Number: 01/PER/M.KOM-INFO/01/2010 on Telecommunications Network Operations as has been amended several times, and was last amended by Regulation of Minister of Communications and Informatics Number 7 of 2015 on the Second Amendment to Regulation of Minister of Communications and Informatics Number: 01/PER/M.KOMINFO/01/2010 on Telecommunications Network Operations (Official Gazette

of the Republic of Indonesia Year 2015 Number 250);

9. Decision of Minister of Transportation Number: KM.21 of 2001 on Telecommunications Service Operations as has been amended several times, and was last amended by Regulation of Minister of Communications and Informatics Number 8 of 2015 on the Fourth Amendment to Decision of Minister of Transportation Number: KM.21 of 2001 on Telecommunications Service Operations (Official Gazette of the Republic of Indonesia Year 2015 Number 251);
10. Regulation of Minister of Communications and Informatics Number 1 of 2016 on Organization and Work Procedure of Ministry of Communications and Informatics (Official Gazette of the Republic of Indonesia Year 2016 Number 103);
11. Regulation of Minister of Communications and Informatics Number 12 of 2016 on Registration of Telecommunications Service Subscribers (Official Gazette of the Republic of Indonesia Year 2016 Number 1135) as amended by Regulation of Minister of Communications and Informatics Number 14 of 2017 on Amendment to Regulation of Minister of Communications and Informatics Number 12 of 2016 on Registration of Telecommunications Service Subscribers (Official Gazette of the Republic of Indonesia Year 2017 Number 1219);

HAS DECIDED:

To establish : REGULATION OF MINISTER OF COMMUNICATIONS AND INFORMATICS ON THE SECOND AMENDMENT TO REGULATION OF MINISTER OF COMMUNICATIONS AND INFORMATICS NUMBER 12 OF 2016 ON REGISTRATION OF TELECOMMUNICATIONS SERVICE SUBSCRIBERS.

Article I

Several provisions in Regulation of Minister of Communications and Informatics Number 12 of 2016 on Registration of Telecommunications Service Subscribers (Official Gazette of the Republic of Indonesia Year 2016 Number 1135) as amended by Regulation of Minister of Communications and Informatics Number 14 of 2017 on Amendment to Regulation of Minister of Communications and Informatics Number 12 of 2016 on Registration of Telecommunications Service Subscribers (Official Gazette of the Republic of Indonesia Year 2017 Number 1219) shall be amended as follows:

1. The provisions of Article 6 are amended so as to read as follows:

Article 6

The Self-registration through short message service or Contact Center as referred to in Article 4 paragraph (2) letter a shall be carried out by Prepaid pre-Subscribers by performing the following stages:

- a. Prepaid pre-Subscribers shall send a short message service or call the Contact Center accessed via MSISDN Number to be registered by sending/submitting the following data:
 1. NIK; and
 2. Family Card number;
- b. after receiving data from Prepaid pre-Subscribers, Telecommunications Service Operators shall perform Validation;
- c. in the event that the data entered by the Prepaid pre-Subscribers is validated, the Registration process is declared successful; and
- d. in the event that the data entered is not validated, Prepaid pre-Subscribers are given the opportunity to Re-register at a maximum of 5 (five) times.

2. The provisions of Article 7 are amended so as to read as follows:

Article 7

The Self-registration through Telecommunications Service Operators' web pages as referred to in Article 4 paragraph (2) letter b shall be carried out by Prepaid pre-Subscribers by performing the following stages:

- a. Prepaid pre-Subscribers fill out and send the MSISDN Number to be registered on the web pages of the Telecommunications Service Operators;
 - b. following the successful delivery of the MSISDN Number, Telecommunications Service Operators send an authorization code that may be in the form of One-Time Password to the MSISDN Number of the Prepaid pre-Subscribers to be registered;
 - c. after receiving the authorization code as referred to in letter b, the Prepaid pre-Subscribers send reply with the followings:
 1. authorization code;
 2. NIK; and
 3. Family Card number.
 - d. after receiving data from Prepaid pre-Subscribers, Telecommunications Service Operators shall perform Validation;
 - e. in the event that the data entered by Prepaid pre-Subscribers is validated, the Registration process is declared successful; and
 - f. in the event that the data entered is not validated, Prepaid pre-Subscribers are given the opportunity to Re-register at a maximum of 5 (five) times.
3. The Appendix as referred to in Article 5 and Article 8 of Regulation of Minister of Communications and Informatics Number 12 of 2016 on Registration of Telecommunications Service Subscribers as amended by Regulation of Minister of Communications and Informatics Number 14 of 2017 on Amendment to Regulation of Minister of Communications and Informatics Number 12 of 2016 on Registration of Telecommunications Service Subscribers are amended so as to read as follows:

I, the undersigned:

Full Name :
Population Identification Number (NIK) :
Place/Date of birth :
Full Address :
Family Card Number :

hereby declare that for purpose of registration of telecommunications service subscribers as stipulated in the provisions of laws and regulations, the abovementioned data is true and I bear the responsibility for all legal consequences and will periodically carry out re-registration to ensure that the submitted data is validated.

Manual/electronic signature or
other forms of consent

Article II

This Ministerial Regulation shall come into force from the date of its promulgation.

For public cognizance, it is hereby ordered that this Ministerial Regulation be promulgated in the Official Gazette of the Republic of Indonesia.

Established in Jakarta
on 18 October 2017

MINISTER OF COMMUNICATIONS AND INFORMATICS
OF THE REPUBLIC OF INDONESIA,

signed

RUDIANTARA

Promulgated in Jakarta
On 18 October 2017

DIRECTOR GENERAL OF LAWS AND REGULATIONS
MINISTRY OF LAW AND HUMAN RIGHTS OF THE REPUBLIC OF INDONESIA,

signed

WIDODO EKATJAHJANA

OFFICIAL GAZETTE OF THE REPUBLIC OF INDONESIA YEAR 2017 NUM-
BER 1450

UNOFFICIAL ENGLISH TRANSLATION

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